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NOTICE OF ALLOWANCE AND FEE(S) DUE

04955

7590

11/18/2005

WARE FRESSOLA VAN DER SLUYS & ADOLPHSON, LLP BRADFORD GREEN BUILDING 5 755 MAIN STREET, P O BOX 224 MONROE, CT 06468

EXAMINER

NGUYEN, QUYNH H

ART UNIT PAPER NUMBER

2642

DATE MAILED: 11/18/2005

-	APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
	10/019,745	05/09/2002	Kalle Ahmavaara	915-418	2050

TITLE OF INVENTION: SERVICE MANAGEMENT

APPLN. TYPE SMALL ENTITY		ISSUE FEE	PUBLICATION FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO \$1400		\$0	\$1400	02/21/2006

THE APPLICATION IDENTIFIED ABOVE HAS BEEN EXAMINED AND IS ALLOWED FOR ISSUANCE AS A PATENT. PROSECUTION ON THE MERITS IS CLOSED. THIS NOTICE OF ALLOWANCE IS NOT A GRANT OF PATENT RIGHTS. THIS APPLICATION IS SUBJECT TO WITHDRAWAL FROM ISSUE AT THE INITIATIVE OF THE OFFICE OR UPON PETITION BY THE APPLICANT. SEE 37 CFR 1.313 AND MPEP 1308.

THE ISSUE FEE AND PUBLICATION FEE (IF REQUIRED) MUST BE PAID WITHIN THREE MONTHS FROM THE MAILING DATE OF THIS NOTICE OR THIS APPLICATION SHALL BE REGARDED AS ABANDONED. THIS STATUTORY PERIOD CANNOT BE EXTENDED. SEE 35 U.S.C. 151. THE ISSUE FEE DUE INDICATED ABOVE REFLECTS A CREDIT FOR ANY PREVIOUSLY PAID ISSUE FEE APPLIED IN THIS APPLICATION. THE PTOL-85B (OR AN EQUIVALENT) MUST BE RETURNED WITHIN THIS PERIOD EVEN IF NO FEE IS DUE OR THE APPLICATION WILL BE REGARDED AS ABANDONED.

HOW TO REPLY TO THIS NOTICE:

I. Review the SMALL ENTITY status shown above.

If the SMALL ENTITY is shown as YES, verify your current SMALL ENTITY status:

- A. If the status is the same, pay the TOTAL FEE(S) DUE shown above.
- B. If the status above is to be removed, check box 5b on Part B Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and twice the amount of the ISSUE FEE shown above, or

If the SMALL ENTITY is shown as NO:

- A. Pay TOTAL FEE(S) DUE shown above, or
- B. If applicant claimed SMALL ENTITY status before, or is now claiming SMALL ENTITY status, check box 5a on Part B Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and 1/2 the ISSUE FEE shown above.
- II. PART B FEE(S) TRANSMITTAL should be completed and returned to the United States Patent and Trademark Office (USPTO) with your ISSUE FEE and PUBLICATION FEE (if required). Even if the fee(s) have already been paid, Part B Fee(s) Transmittal should be completed and returned. If you are charging the fee(s) to your deposit account, section "4b" of Part B Fee(s) Transmittal should be completed and an extra copy of the form should be submitted.
- III. All communications regarding this application must give the application number. Please direct all communications prior to issuance to Mail Stop ISSUE FEE unless advised to the contrary.

IMPORTANT REMINDER: Utility patents issuing on applications filed on or after Dec. 12, 1980 may require payment of maintenance fees. It is patentee's responsibility to ensure timely payment of maintenance fees when due.

PART B - FEE(S) TRANSMITTAL

Complete and send this form, together with applicable fee(s), to: Mail

Mail Stop ISSUE FEE Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

or Fax (571) 273-2885

INSTRUCTIONS: This form should be used for transmitting the ISSUE FEE and PUBLICATION FEE (if required). Blocks 1 through 5 should be completed where appropriate. All further correspondence including the Patent, advance orders and notification of maintenance fees will be mailed to the current correspondence address as indicated unless corrected below or directed otherwise in Block 1, by (a) specifying a new correspondence address; and/or (b) indicating a separate "FEE ADDRESS" for maintenance fee notifications.

maintenance fee notifications.	directed otherwise	in Block I, by (a)	specifying	a new cor	respondence address;	; and/or (b) indicating a sepa	rate "FEE ADDRESS" for
CURRENT CORRESPONDENCE ADDRESS) F	Note: A certificate of ee(s) Transmittal. Th	mailing can only be used fo is certificate cannot be used f al paper, such as an assignme e of mailing or transmission.	r domestic mailings of the		
04955 7590	11/18/2005			F	ave its own certificate	e of mailing or transmission.	nt or formal drawing, must
WARE FRESSOLA VA ADOLPHSON, LLP BRADFORD GREEN BU 755 MAIN STREET, P O	'S &			Certificate of Mailing or Transmission I hereby certify that this Fee(s) Transmittal is being deposited with the United States Postal Service with sufficient postage for first class mail in an envelope addressed to the Mail Stop ISSUE FEE address above, or being facsimile transmitted to the USPTO (571) 273-2885, on the date indicated below.			
MONROE, CT 06468							(Depositor's name)
,							(Signature)
				t			(Date)
APPLICATION NO. FII	LING DATE	F	IRST NAME	D INVENT	OR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
•	5/09/2002		Kalle Al	hmavaara		915-418	2050
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nonprovisional	NO	\$1400			\$0	\$1400	02/21/2006
EXAMINER		ART UNI	T	CLA	SS-SUBCLASS		
NGUYEN, QUYNH	Н	2642			455-432000	_	
1. Change of correspondence address CFR 1.363). Change of correspondence addi Address form PTO/SB/122) attach "Fee Address" indication (or "F PTO/SB/47; Rev 03-02 or more re Number is required. 3. ASSIGNEE NAME AND RESIDE	ress (or Change of Ced. Fee Address" Indicascent) attached. Use	Correspondence tion form of a Customer E PRINTED ON TI	(1) the na or agents (2) the naregistered 2 registered listed, no the PATEN	omes of up OR, altern me of a si attorney of ed patent a name will T (print or	ngle firm (having as a pr agent) and the name attorneys or agents. If be printed.	a member a 2es of up to no name is 3	
PLEASE NOTE: Unless an assign recordation as set forth in 37 CFR	3.11. Completion o	f this form is NOT	ata will app	for filing	e patent. If an assign an assignment.	iee is identified below, the d	ocument has been filed for
(A) NAME OF ASSIGNEE		(B)	RESIDENC	CE: (CITY	and STATE OR CO	UNTRY)	
Please check the appropriate assignee	category or categor	ies (will not be prit	nted on the p	patent):	☐ Individual ☐ C	orporation or other private gro	oup entity Government
4a. The following fee(s) are enclosed:		4b.	Payment of	Fee(s):			
☐ Issue Fee		ĺ	A check	in the ame	ount of the fee(s) is en	nclosed.	
☐ Publication Fee (No small entit					card. Form PTO-2038		
Advance Order - # of Copies _			The Dire	ector is he count Num	ereby authorized by c	charge the required fee(s), or (enclose an extra co	credit any overpayment, to opy of this form).
 Change in Entity Status (from state) a. Applicant claims SMALL En 	,		b. Applic	cant is no	longer claiming SMA	LL ENTITY status. See 37 Cl	FR 1.27(g)(2).
The Director of the USPTO is request NOTE: The Issue Fee and Publication interest as shown by the records of the	ed to apply the Issu Fee (if required) we United States Pate	e Fee and Publicati ill not be accepted nt and Trademark (on Fee (if ar from anyon Office.	ny) or to re e other tha	e-apply any previous in the applicant; a reg	ly paid issue fee to the applica istered attorney or agent; or th	tion identified above. e assignee or other party in
Authorized Signature				_	Date		
Typed or printed name					-	No	
This collection of information is requi an application. Confidentiality is gove submitting the completed application his form and/or suggestions for reduce Box 1450, Alexandria, Virginia 22313 Alexandria, Virginia 22313-1450.						the public which is to file (and minutes to complete, includin omments on the amount of tir Trademark Office, U.S. Dept S. SEND TO: Commissioner displays a valid OMB control	



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	REEN BUILDING 5	ART UNIT	PAPER NUMBER		
755 MAIN STE	REET, P O BOX 224	2642			
MONROE, CT	06468	DATE MAILED: 11/18/2005			

Determination of Patent Term Adjustment under 35 U.S.C. 154 (b)

(application filed on or after May 29, 2000)

The Patent Term Adjustment to date is 469 day(s). If the issue fee is paid on the date that is three months after the mailing date of this notice and the patent issues on the Tuesday before the date that is 28 weeks (six and a half months) after the mailing date of this notice, the Patent Term Adjustment will be 469 day(s).

If a Continued Prosecution Application (CPA) was filed in the above-identified application, the filing date that determines Patent Term Adjustment is the filing date of the most recent CPA.

Applicant will be able to obtain more detailed information by accessing the Patent Application Information Retrieval (PAIR) WEB site (http://pair.uspto.gov).

Any questions regarding the Patent Term Extension or Adjustment determination should be directed to the Office of Patent Legal Administration at (571) 272-7702. Questions relating to issue and publication fee payments should be directed to the Customer Service Center of the Office of Patent Publication at (703) 305-8283.